



ANNUAL REPORT 2020-21





**MORE THAN
3,000**
Rides for seniors

**MORE THAN
350,000 lbs**
of groceries delivered

Our “Ride to Wellness” vehicles did double duty in 2020-21

Free transportation to and from medical appointments *plus* grocery delivery to hundreds of homebound seniors

Thank you to First County Bank Foundation, Point72 Asset Management, Purdue Pharma and the City of Stamford Department of Transportation for their sustaining support of our Ride to Wellness program.



SilverSource Board Chair Dr. Thomas Getreuer and his wife, Donna Getreuer, RN, volunteered to administer COVID-19 vaccines in Stamford, including to vulnerable older residents in hard-to-access senior housing sites.

A Year Like No Other

In 2020, SilverSource delivered groceries to 320 older residents, creating a lifeline to provide enough food for more than 250,000 meals.

Within hours, our Conference Room was transformed into a Food Pantry, as Staff and Volunteers joined forces to get life-sustaining groceries to seniors throughout Stamford – providing a lifeline to those with no other means to secure food and remain safely at home.

Thanks to Our Amazing Volunteers

More than 120 Volunteers stepped up to assist SilverSource to provide a lifeline to our older neighbors through the height of the pandemic, enabling them to stay home and stay safe. Staff and Volunteers made Well-Check Calls to some 2,000 seniors to meet their urgent needs, ensure they had enough food and medicine to sustain them, and reduce isolation. Our Ride to Wellness program also continued to provide safe, cost-free transportation to essential medical procedures such as dialysis and chemotherapy.

FY 2020-2021

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Chief Executive Officer

Dear Friends,

As we write, one of the most extraordinary years in the history of SilverSource – and human history – is almost behind us. COVID 19 challenged each of us to our core.

During the pandemic, we focused on doing all that we could to help seniors stay safely at home, making sure they had enough food and medications from week to week. Fresh milk, eggs, produce and basics were gathered from wholesale suppliers, community donations, food banks, food drives and friends. In 2020-21, we provided enough food for 250,000 meals through our Grocery Delivery program.

SilverSource has broad and deep experience in caring for the needs of older adults in our community, having done so for more than a century. True to our mission, we provide a safety net to seniors in need to keep a roof over their heads, the heat and lights on, food on the table and the medical care they need. As life returns to normal, our Social Work team continues to serve at-risk elderly residents with financial support to meet urgent needs around housing, heat, health and hunger.

The past year has been one of unique inspiration, witnessing the endless acts of selflessness and determination performed daily by so many in our community. It has also been one of profound reflection and loss, as we lost beloved clients and loved ones during this time. Looking back on the past 15 months, we marvel at the outpouring of support we received from throughout the community that made it possible for us to accomplish what seemed impossible. We also celebrate the wonderful relationships we built and strengthened during the crisis, and express our gratitude to the leaders of the City of Stamford, and our colleagues, board members and community partners. Their steadfast commitment, courage, tireless effort and support made it possible for us to care for seniors throughout.

In this extraordinary year, we were also proud to recognize an unprecedented seven community leaders with 2021 SilverSource Awards. We congratulate them all for their exceptional leadership and service in the face of such daunting challenges.

We are so grateful for your partnership and support, and invite you to learn more about us at www.silversource.org.

Your generosity is inspiring, and we can't do it without you.

With many thanks,



A handwritten signature in blue ink that reads "Kathleen Bordelon".

Kathleen Bordelon
Chief Executive Officer



A handwritten signature in blue ink that reads "Thomas R. Getreuer, DDS".

Thomas R. Getreuer, DDS
Chair, Board of Directors

Your gift helped seniors with housing, heat, health and hunger

**2,363
individuals
served**

With your generous support, SilverSource secures safe, stable homes for seniors, or gives them a new start in an affordable home.

Keeping a roof overhead with the heat and lights on is essential to safety and stability.

Our social work team successfully managed

597
**Housing Stability
and Safety Cases**

**2,500
Cases**

In 2020-21,
SilverSource provided

**\$310,615 in
Financial
Assistance
for 2,136
older
residents
including
1,504
women.**



**1,816
Prescriptions**

Uncovered healthcare expenses – especially the skyrocketing costs of prescriptions – can wreak havoc on a budget. Our funders help ensure seniors don't have to choose between medical care and food.

Your support provided

\$74,548 for medical costs,
including prescriptions, eye care, hearing aids and home care for 286 seniors in need.

320 seniors received
weekly groceries through the
height of the **pandemic** and our
FOOD & NUTRITION PROGRAM provided
350,000 lbs. of food in 2020-21

FINANCIAL REPORT 2020-21

Support and Revenue

Foundation Grants & Contributions	289,760
Government Grants	245,608
Special Events	65,872
Donated goods & services	40,753
Endowment distribution	842,325

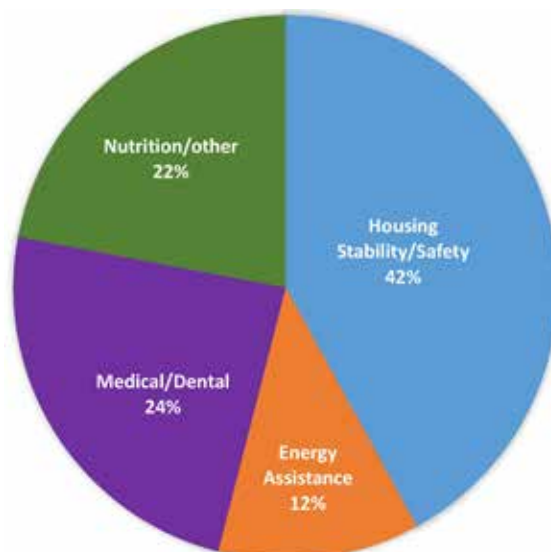
Total Support and Revenue 1,484,318

Expenses

Program Services	1,056,165
Management & general	160,654
Fundraising	189,478

Total Expenses 1,406,297

78,021



Individual Assistance Program Allocations









Inspiring Lives Virtual Gathering



TV host and author Joan Lunden joined CEO Kathleen Bordelon for an engaging conversation at the 2020 *Inspiring Lives Virtual Gathering*, sharing insights on caring for older relatives and reaffirming the core values of the SilverSource mission.

Thank you **SPONSORS:**

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HUMANITARIAN

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Celebrating Community Leaders

Honoring Those Who Improve the Lives of Seniors

SilverSource Awards 2020



EMERGENC



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Stamford Community Development Office (CDBG)
The Stamford Partnership
SWCAA (Southwestern CT Agency on Aging)

\$5,000 to \$9,999

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\$2,500 to \$4,999

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\$1,000 to \$2,499

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**Thank you
for making a
difference.**





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www.silversource.org



SilverSource provides a safety net for seniors in need, to keep a roof over their heads, with the heat and lights on, food on the table and the medical care they need.



*"Thanks to
all of you
who help,
for looking
out for us
and for
keeping
us out of
danger.
I am so
grateful."*

Alice



**7% of
Stamford seniors
have an income of
less than
\$10,000**

**22% live on less
than \$20,000**