



UPDATE: February 2021

Though we were glad to see the end of 2020, the start of 2021 – though filled with hope – remains a very precarious time for our clients. The Covid-19 pandemic has made older adults, who are the most at risk, vulnerable, fearful and isolated. These are our older neighbors, many of whom do not have family nearby to help. We've seen firsthand the toll it is taking on seniors, physically and emotionally.

At the start of the Covid crisis, SilverSource quickly assembled an unprecedented task force of staff and volunteers to provide a lifeline to older residents who needed help, assisting with food, prescriptions and other critical healthcare needs. We delivered thousands of bags of groceries weekly to hundreds of homebound seniors, providing enough food for more than 140,000 meals. We also made Well-Check calls to 2,000 clients, to meet immediate needs and reduce isolation. As the threat of the pandemic continues, we remain committed to delivering groceries to homebound seniors who have no other options for acquiring food.

Last year, SilverSource staff resolved more than 2,000 cases, helping seniors retain their homes, keeping the heat and lights on, putting food on the table, paying for lifesaving prescriptions, assisting with uncovered healthcare costs, and ensuring the basic needs of our older neighbors are met. Additionally, we continue to provide cost-free medical transportation through our *Ride to Wellness* program to essential healthcare appointments, including dialysis and chemotherapy.

The older adults we assist have worked hard all of their lives, yet now find themselves in need. They are fearful of having to choose between paying the rent or the utilities, or between purchasing food or medications. Eighty-five percent of the seniors seeking our assistance earn less than \$12,000 a year.

Our older neighbors need your help now more than ever before. Thank you for continuing to support our vital work – providing a safety net to seniors in need.