



## Special Report COVID-19

**COVID-19** changed everything and our services grew exponentially. Thanks to more than one hundred volunteers, we were able to expand our services and support the most vulnerable older adults in our community.

### Stay Home Stay Safe

In March, we rapidly built a comprehensive new program to support city and statewide efforts to “flatten the curve,” helping seniors stay home except for urgent medical care. We developed a Well-Check Call and online assessment system to quickly identify those in need. We then transformed our Friendly Shopper program into an Emergency Grocery Delivery program to ensure older adults had enough food and essential medication during the shutdown.



Photo: John Moore



Photo: John Moore

*Thank you so much for SilverSource's plentiful Shopping Bag of groceries for Seniors which I received on Thursday 4/16/20. Love,*

## Well-Check Calls

Staff and volunteers reached out to 2,000 clients to establish a baseline of needs and available social supports. Volunteers entered survey responses into an online form that automatically alerted staff to critical needs. Early on seniors were stoic and resilient, but as the months go by, the loneliness and isolation are wearing on them.



## Pandemic Food Delivery

To aid statewide efforts to help people Stay Home and Stay Safe, we developed an Emergency Grocery Delivery program. Working with community partners including the Southwestern CT Agency on Aging, and with the support of generous individuals, corporations and foundations, we purchased a refrigeration unit, and sourced food from wholesalers and area food banks. We thank the Stamford Senior Center for allowing us to expand our operation into the Government Center in the winter months. By summer, we needed more space, and are grateful to the Stamford Marriott which provided us with use of their space and refrigerators, helping us to keep perishables cold until the weekly deliveries. Since July 1, we have continued deliveries to homebound and disabled seniors thanks to your support, and the help of our volunteers.

*Ride to Wellness wheelchair van - "Lola" - does double duty with food deliveries*





Photo: John Moore

## Urgent Needs

Our social workers continue to serve “at-risk” elderly residents, providing emergency support to meet urgent needs for housing, heat, health and hunger.

## Medical Transportation

We continue to provide free round-trip transportation to essential medical and healthcare appointments.

PPE and safety protocols went into effect in March, with rides limited to support dialysis, chemotherapy and urgent medical appointments. With the gradual reopening of medical offices, we are increasing our services to meet the needs of seniors.

**Between March 1st and July 1st, with the weekly support of valiant volunteers, we procured and delivered 135,000 meals to 320 older adults.**

*“What you have done during the toughest quarantine period cannot be underestimated. I was truly impressed and grateful beyond words. I could not move freely after the surgery... so the help that you provided with your excellent, very polite volunteers was very thoughtful, considerate, and touched me to the bottom of my heart. Remember that your goodness will never be forgotten!”*

*Most respectfully  
and gratefully,  
D.R.*

## Thank you to our Community Volunteers

### Grocery Delivery Team

Kathryn Bagioni  
Prabha Balaraman  
Mark Barbera  
Angus Beavers  
Astrid Berg  
Matthew Boley  
Marcella Branca  
Claudia Brendel  
Mariana Chavez  
Elizabeth Cingari  
Shira Cohen  
Greta Corrigan  
Bruno Da Costa  
Bruno Da Costa, Jr.  
Caroline Dimodica  
Gary DiVico  
Kevin DiVico  
Adonis Filipo  
Antonella Fusco  
Heidi Gamble  
John Gilronen  
Tom & Lynn Hamm  
Dan Hammond  
Gail Hofmann  
Rich Hofmann  
Julia Holmes  
Benjamin Hu  
Connor Jackson

Amber Johnston  
Jean Joseph  
Russel Joseph  
Aaron Katz  
Hannah Katz  
Mark Kavanagh  
Caroline Kavanagh  
Erin Kayata  
Jay & Linda Keeshan  
Cheryl Kendall  
Nicole Kennedy  
Michael Kennedy  
Stephen Kisen  
Christina Lawson  
Dan Leyden  
Kristin Luntz  
Sara Mandel  
Barbara Mandel  
Sara Mark  
Christine Martins  
Elizabeth Mastoloni  
John Mastracchio  
Don McCafferty  
Brenna Meagher  
Iman Morisset  
Rashida Morisset  
Joel Muhlbaum  
John Murray

Clemencia Naranjo  
Alfredo Naranjo  
Kerry O'Malley  
Stephanie O'Shea  
Ryan O'Shea  
Weronika Pasciak  
Georgette Penzavecchia  
Deepali Puri  
Nicole Raucher  
Shayna Raucher  
Jose Emilio Regio  
Barbara Remondino  
Katherine Riley  
Michael Rubino  
Nicol Rupolo  
Maddy Schulte  
Gean Sempertegui  
Meghan Shiels  
Caroline Simmons  
Moiria Snover  
Emma Snover  
Pamela Staab  
Anne Sullivan  
Kate Sullivan  
Philip & Patricia Swan  
Danya Taub  
Eitan Taub  
Michele Turk

Katie Turk  
Krysta Valentine  
Chris Westfahl  
Eileen Westfahl  
Kevin Westfahl  
Richard Westfahl  
Steven Westfahl  
Kara Woji  
Kimberly Wood

### Well-Check Callers

Ce Aita  
Guy Bailey  
Susan DiMattia  
Susan Duarte  
Maureen Grosso  
Gail Grosso Hofmann  
Margaret Kerrane  
Muffy Munger  
Jan Newman  
Laura Pellegrino  
Barbara Remondino  
Robin Story  
Anne Sullivan  
Kate Sullivan  
Kathy Tofano  
Eileen Westfahl  
Barbara Wilkov

## Food Drive

Thank you to the high school volunteers of Westhill Angels and Stamford High Gives Back for their hard work in hosting a Food Drive for SilverSource. The effort yielded three weeks of groceries for hundreds of older residents. Kudos also to Ridgeway Stop and Shop store management and staff, for their generous support in making the drive a success.



Ben Hu, Virtual Companions



## Virtual Companions

Stamford native and Stanford University student Ben Hu volunteered to deliver groceries for SilverSource. That's how CEO Kathleen Bordelon found out about the project that Ben and his fellow students created – *Virtual Companions*. The program connects older and younger generations in an effort to “foster acts of kindness and companionship.” A number of SilverSource clients have joined the program, which is connecting them with young people and reducing their isolation.

## THANK YOU

### Covid Emergency Funders and Major Donors

Barry and Carla Coutant

Emmaus Community

Eversource Energy  
Foundation

Fairfield County's  
Community Foundation

Sharon and Jack Feighery  
First Congregational Church  
of Greenwich

Diane Flynn

Tom and Donna Getreuer

Laura and Dean Godown

KAF Manufacturing Co.

Peggy and Alan Kalter

Paul and Patricia Kuehner

Joel & Carin Muhlbaum

Gary and Karen Neems

Purdue Pharma

Pitney Bowes

Point72 Employee Directed  
Giving Foundation

Polly Rauh

Sheila L. Romanowitz

Ron & Joanne Salvatore

Schroder Investment  
Management

St. Francis Episcopal Church

Stamford Partnership

Zhendi Su

United Way of Western CT

Tom Van Riper

Lisa and Steve Wise