



SilverSource Helps Seniors Stay-Home Stay-Safe with delivery of Food and Medications

Update: March 26, 2020

We are grateful for your support as we navigate uncharted waters, mount a rapid response to the urgent needs of older residents, and formulate and implement new action plans to keep older neighbors safe and healthy during this crisis.

SilverSource remains open to deliver groceries to homebound seniors, assist older residents with urgent needs, and provide free transportation to essential medical appointments (dialysis, chemotherapy, etc.). If you need help, call **(203) 324-6584**. Professional Referrals can still be made online on our home page: www.silversource.org.

Our program emphasis has shifted to help seniors follow the governor's guidance to **Stay Home-Stay Safe** with services as follows:

- **Grocery deliveries:** SilverSource has responded to the COVID-19 crisis with a pop-up food pantry/distribution center to support homebound seniors and older adults who should remain at home, following state guidance, with grocery deliveries on Tuesdays and Thursdays. Volunteers and Staff are making front door drop-offs on Tuesdays and Thursdays, and using commercial delivery services when available.
- **Senior Well-Check calls:** Staff members and Volunteers have activated a remote check-in program, calling 2000 older residents by phone to ensure they are well and reduce isolation. Urgent issues are automatically routed to the director of social work for attention.
- **Prescription program deliveries:** Seniors currently on the prescription program will continue to receive their prescriptions with the support of pharmacy delivery services. The Senior Well Check program assesses needed prescription supply for each client.
- **Transportation to medical appointments:** We continue to provide free transportation to and from critically necessary medical appointments (dialysis, chemotherapy, etc.) in Stamford, implementing a phone screening process to ID clients who may be symptomatic (to be directed elsewhere), and a rigorous wipe-down protocol of the transport vehicle between individual trips.
- **Individual Assistance & Emergency Support:** Our regular programs continue to serve seniors in need with housing stability and healthcare needs. Social work consultations are currently taking place by phone.

With warm regards,

Kathleen Bordelon
Chief Executive Officer